

Marc Community Resources Active Shooter Drill

September 24, 2016

Lessons Learned



Significant Events

September 24, 2014 – Emergency Preparedness Forum that included the Red Cross, Mesa Fire Department, Arizona Department of Health Services, Mesa Police Department and more.

September 26, 2015 – Mock disaster drill that simulated an explosion at our primary location in Mesa. Many organizations, including the Maricopa County of Health Services, Arizona State Nursing School, Mesa Fire and Mesa Police were involved. A large number of Marc staff members volunteered for this first ever disaster drill.

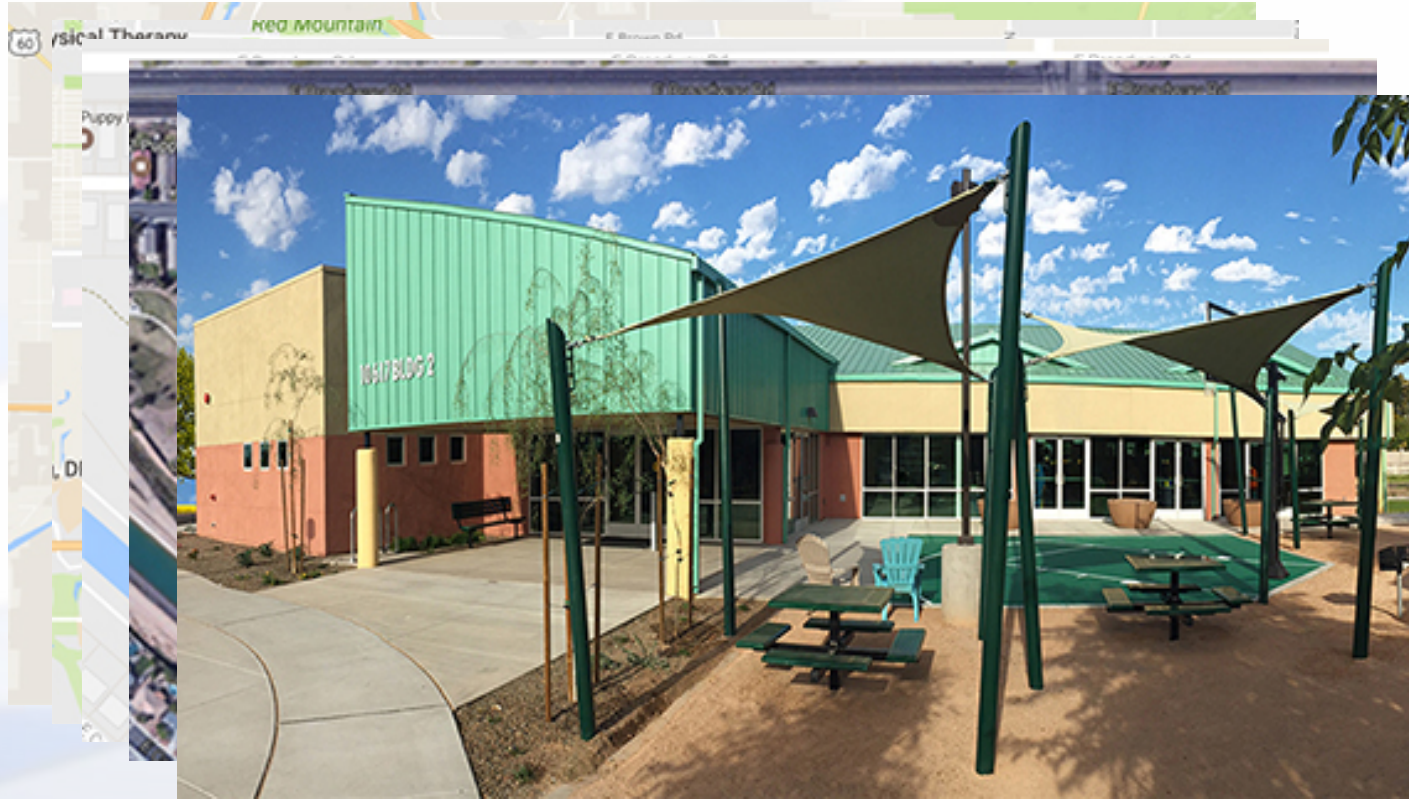
September 24, 2016 – Active shooter drill that simulated a disgruntled terminated employee returning to one of our day treatment locations. Great participation from Marc employees, Mesa Police, Mesa Fire and Marc consultants.

September 20, 2017 – Emergency Preparedness Forum “Preparing for the Unthinkable” featuring Former Columbine High School Principal, Frank DeAngelis.



Drill Location Information

Freestone Rehabilitation Center in far East Mesa/Apache Junction



High Level Overview of Preparation for Drill

March 2016– Engaged Fire and Life Safety, Inc. (FLS) consultant Stan Spytek to assist with Marc preparedness and specifically guide Marc in September 2016 Active Shooter Drill.

April 2016– Received commitments from Mesa Police and Mesa Fire to actively take part in September event. Both organizations agreed to assign staff to attend pre-drill meetings beginning in May 2016.

May 2016– Identified key staff at drill location and received permission from executive team members and commitments from staff to be actively involved in planning, preparation and execution of September event.

July 2016– Engaged Gil Damiani of TMB Services, LLD to create an abridged version of the Incident Command Based Training for Marc staff that will be taking part in the drill.

August 2016– Organized all volunteer staff for the September drill, held Incident Command Based Training at drill site, engaged videographer and other external partners for documentation of day.

September 2016– Initiated social media campaign to raise awareness of the event. Delivered flyers to local residents explaining what we were going to be doing. Installed large signs all around the perimeter of the location announcing the date and nature of the exercise.



September 24, 2016



- [Marc Active Shooter Drill September 2016](#)
- https://www.youtube.com/watch?v=cW_jxSUzUkg



Debriefing or “Hot Wash”

Areas of opportunity were discussed among the group. Discussion points included the following:

- One central meeting place for evacuees.
- During an emergency event, anyone can and should call 911. The number of calls that come into 911 can affect the rating of the emergency response which affects the number of emergency responders.
- Marc Administration can contact 911 during an event to let emergency responders know where and who to connect with for information about the facility, number of staff, number of individuals who are at the location and any other pertinent information.
- The accounting must be accurate with names and figures.



Lesson Learned

- Hot wash items captured immediately is paramount
- Drills can be traumatic, attention needs to be paid to volunteers
- Planning and preparation is key to successful event
- Consistent and constant relationship building with First Responders
- Staff, family, community and neighborhood participation





QUESTIONS

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Marc Community Resources
4th Annual Emergency Preparedness Event
"Preparing for the Unthinkable"
Wednesday September 20, 2017 - Hopi Pima Ballroom - Leisure World - Mesa
Hopi Ballroom - Leisure World - Mesa, AZ

Featuring Former Columbine
High School Principal
Frank DeAngelis
"Lessons in Leadership from
Columbine and Beyond"



Early Registration Signup
by September 1, 2017
\$49.00
\$60 after 9-2-17

For more information contact:
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