

# **Requesting Payments on the**

### Automated Standard Application for Payments (ASAP.gov)

February 26th, 2025

**Presented by Drew Hicks** 



## How to Make Payment Requests Agenda

- ✓ Quick Overview of ASAP.gov
- Review Recipient Users and Roles
- Payment Request Steps
- Live Demo of Payment Request
- How to Run Reports
- New Login Process Overview
- ✤ Q&A

10 minutes

- 10 minutes
- 10 minutes
- 10 minutes
- 10 minutes
- 10 minutes
- ~TBD

Presentation available here: https://fiscal.treasury.gov/files/asap/asap.gov-how-to-make-payment-requests.pdf



### Questions during the Presentation

- Please submit your questions in the Q&A as needed.
  - Please do <u>NOT</u> include any
     P.I.I. (Personally identifiable information) in your question as the chat is not private.
- Need special login assistance?
  - Please send an email to <u>ASAPHelpDesk@fiscal.treasury.gov</u>
  - Please be sure to place "Attending webinar" and your Recipient ID (or UEI) in subject line.





## Authorizations and Payments

The Automated Standard Application for Payments allows organizations receiving federal funds to draw monies securely from pre-authorized accounts established by the agency issuing the payment.



*Federal Agency* acts as the 'grantor' by depositing funds in the ASAP Account.

**ASAP Account** where federal agencies authorize funds for the recipient to draw down. Recipient Organization acting as a 'grantee' withdraws funds by logging into ASAP.gov.



### Payment Request Process Overview

#### **PAYMENT USE CASE**



- A. Recipient logs into ASAP.gov and initiates a payment request via the following payment methods:
  - Immediate Fedwire.
  - Same Day ACH.
  - Next Business Day ACH.
- B. Agency reviews payment request (optional step).
  - The request will remain "pending" until approved or rejected by the Agency.
- C. ASAP sends money to your bank to be deposited.



# ASAP.gov

- □ Maintain Control
- Minimize Returns
- □ Save Time
- Automated Controls
- Review Requests
- As Soon As Possible
- Minimize Checks
- □ Save Money

Agency funds remain within Treasury control until paid.

Agency can simply reduce the available balance.

Recipients request payments from ASAP accounts.

ASAP stops invalid payment requests.

Agencies can review these requests before being paid.

Immediate, same day and next day payment options.

Recipients can return payments online.

No costs for federal agency and recipient organization users.



### ASAP.GOV

**Corporation For National & Community Service** DC Courts Denali Commission **Department Of Homeland Security Department Of Agriculture Department Of Commerce Department Of Defense Department Of Energy** Department Of Health And Human Services **Department Of Justice Department Of State** Department Of The Interior Department Of The Treasury **Department Of Transportation Environmental Protection Agency** Federal Emergency Management Agency General Services Administration **Gulf Coast Ecosystem** Library Of Congress Naval Sea Systems Command **Nuclear Regulatory Commission** Office Of Personnel Management Social Security Administration U.S. Postal Service

✓ 68 Federal Agencies
 ✓ 26,196 Recipients
 ✓ 631,369 Payments
 ✓ \$725 Billion Dollars

Fiscal Year 2024



### **User Roles & Description**





Page 8

### TIP | Menu Bar Error Message

- If you see this message:
  - Instead of clicking on the menu bar, please let your mouse hover over the menu options.
- The options that appear under each menu bar are determined by your roles.
  - For example, only a user with the Payment Requestor role will have access to the Payment Requests menu.

www.asap.gov says	
This feature is not functional currently.	
	ок





# Step 1 of 5 | Initiate Payment Request

- 1. From the ASAP.gov home page, hover your mouse over the Payment Request menu button.
- 2. Click on "Initiate Payment Request (PR)" from the drop-down menu.

Home	Enrollments	Requests	Functions	Reports	Inquiries
		Book Entry Ad	justments (PR)	-	
		Cancel Payme	ent Requests (PR	२)	
		Cancel Pendin	g Return Payme	ent	
		Create Payme	nt Schedule		
		Create Templa	te		
		Delete Templat	te		
		Initiate Payme	nt Requests (PR	2)	
		Modify Payme	nt Requests		
		Modify Payme	nt Schedule		
		Modify Templa	te		
		Return ACH Pa	ayment		



# Step 2 of 5 | Set Payment Preferences

#### 1. For Select a Bank Relationship - Select one of

your existing bank accounts.

#### 2. For Payment Request Type - Select "Individual."

Note: Choose Summary payments if you want to consolidate draws from several ASAP Accounts into one deposit to the bank account. A Summary payment requires all draws to use the same Payment Method, banking relationship, and settlement date.

#### 3. For Payment Method -

Select ACH for either same day or next business day payment. NOTE: For a Same Day ACH payment, payment request must be submitted *no later than 4:30 p.m.* (EST) Monday-Friday. Additionally, Same Day ACH payments are limited to \$1,000,000 or less per account.

Select Fedwire (if applicable) for immediate payment. NOTE: For Fedwire payments, payment request must be submitted *no later than 5:45 p.m.* (EST) Monday-Friday. There may be fees associated with Fedwire payments, so we recommend checking with your financial institution prior to selecting this payment type.

4. For Requested Settlement Date - Enter the date which you would like to have funds to settle in your bank account.

5. Click Continue to proceed to the next step.





## Same Day ACH Guidelines

- The dollar limit on Same Day ACH is \$1M per entry.
- The limit applies to individual transactions; i.e., a single Same-Day ACH transaction can not be for more than \$1M.
- Entries submitted in a same-day processing window that are over \$1M will not be rejected by the ACH Operator but will be processed for next-day settlement in the next available processing window.

Note: You cannot submit a Same Day ACH request for either an individual or summary payment that exceeds \$1M.

Here's the Link to the Same Day ACH guidelines via NACHA: https://www.nacha.org/sites/default/files/2022-03/Same\_Day\_ACH\_Guidance\_%241M.pdf



### Step 3 of 5 | Retrieve Accounts

#### To retrieve all <u>OPEN</u> ASAP Accounts:

- 1. Leave ALC/Region to the default "ALL"
- 2. Leave Account ID blank.
- 3. Click Continue.

Retrieve A	ccounts
Recipient ID :	
ALC / Region :/	ALL ~
Account ID (or partial) :	
Continue	



#### Page 14

# TIP | No Accounts Found Error Message

# Why do I see Error 839: No accounts found matching criteria?

- Your organization hasn't completed its enrollment.
- Banking information isn't active yet.
- Agency hasn't created the ASAP Account.
- The Begin Date is in the future
- The ASAP Account is either "Suspended" or "Closed."

ERROR 839: No account	its found matching criteria	
Enter one or more of the	Recipient ID :	
	ALC / Region :	
	Account ID (or partial) :	
	Continue Help for This Step	

LEAD · TRANSFORM · DELIVER



Run the <u>Account Profile</u> <u>Inquiry</u> under the "Inquires" menu and verify the Account Status is "Open" and Begin Date has arrived.



# Step 4 of 5 | Enter Payment Details

#### 1. Enter an amount in the 'Amount Requested' field.

- Ensure Account Status is open, and funds requested do not exceed available balance.
- Note: The requestor reference number is an optional field used to uniquely identify a payment requestor in the payment request.

Recipient : ]					
Federal Agency					
Cash on Hand : \$			Total: \$ 1,000.00		
Account ID	Account Status	Requestor Reference Number	Available Balance	Amount Requested	Remittance Data
	Open		\$0.00	\$	+
	Liquidated		\$1,010.00	\$	+
l	Open		\$0.00	\$	+
	Open		\$989,289.94	\$ 1,000.00	•





### Step 5 of 5 | Review Payment Details

1. Review your payment request. If necessary, correct the amount requested. Then click submit.

Step 3 of 4 Review Payment Transactions												
				Payment Request Type : Individual								
					Payme	ent Method : ACH						
					Bank R	elationship						
					Requested Settle	ment Date : 12/21/7	2022					
lesisient												
cecipient	:											
ederal A	gency :						<b>x</b>					
Cash on F	land : S						Total:\$ 1,000.00					D
Row #		Account ID		Account Status	Requestor Refe	rence Number	A	vailable Bala	nce	Amount	Requested	Data
$\times$	LEMON LLC			Open					\$989,289.94	\$1,000.00		+
					Submit	Add More &	lort Cancel Help	for this itep				



# Demo | Payment Requests

- 1. Log into ASAP.gov
- 2. Select [Initiate Payment Request]
- 3. Select Bank Account for This Deposit
- 4. Select Payment Request Type
- 5. Select Payment Method
- 6. Request a Settlement Date
- 7. Click [Continue] Twice
- 8. Enter Payment Amounts
- 9. Click [Continue] to Review
- 10.Click [Submit]



### How to Modify or Cancel a Payment Request

#### **Payment Requests > Modify/Cancel**

- Payment Requests can be modified or deleted after being submitted so long as the payment request is still 'Pending.'
- If the Payment Request has already been submitted for processing, any changes will need to be made via the Return ACH Payment option.

Home	Enrollments	Payment Requests	Agency Functions	Reports
		Book Entry Adjus	stments (PR)	
		Cancel Payment	Requests (P	R)
		Cancel Pending	Return	
		Payment		
		Create Payment	Schedule	
		Create Template		
		Delete Template		
		Initiate Payment	Requests (PF	R)
		Modify Payment	Requests	í
		Modify Payment	Schedule	
		Modify Template		
		Return ACH Pay	ment	



## **Return ACH Payment Process**

- 1. Mouse over Payment Request Tab.
- 2. Select Return ACH Payment.

Before using this function, please verify that your organization allows automated debits against your bank account.

Note: Only a Payment Requester can complete this task.

Home	Enrollments	Payment Requests	Agency Functions
		Book Entry Adj	justments (PR)
		Cancel Pendin Payment	g Return
		Create Payme	nt Schedule
		Delete Templa	te
		Initiate Payme Modify Payme	nt Requests (PR) nt Requests
		Modify Paymer Modify Tompla	nt Schedule
		Return ACH Pa	ayment



# Step 1 of 4 | Return ACH Payment

- 1. Enter a date range into the Payment Settlement Date fields.
- 2. Enter the amount into the Payment Amount fields.
- 3. Click Continue.

# Note: You can return funds that were paid more than 180 days ago.

Step 1 of 4 Retrieve Payment Information							
In returning this payment, you will be originating a debit against the bank account to which the original payment was sent. Prior to initiating an ACH Return, you must ensure that your organization allows debits to this bank account and that the appropriate funds are available.							
Enter the following:							
*Payment Settlement Date: From: 01/ 03/ 2022 Through: 04/ 18/ 2022							
*Payment Amount: From: 1.00 To: 1,000,000.00							
inter one or more of the following (optional):							
Recipient ID:							
Agency Location Code/Region:							
Account ID:							
Requestor Reference Number:							
*Asterisk denotes required field.							
Continue Help for this Step							



### Step 1 of 4 (continued) | Return ACH Payment

- 1. ASAP will display payments based on the criteria you entered in the previous step.
- 2. Select the payment you want to return.
- 3. Click Continue.

Step 1 of 4 (continued) Select Payment									
A return payment has already been initiated for one or more of the payments found based on your search criteria. Only one return payment is allowed per original payment drawn from ASAP.									
Select o	Select one of the following:								
	Payment Amount	Settlement Date	Requestor Reference Number	Payment Type	View Banking Data				
0	\$500.00	03/09/2022		Individual	Q				
0	\$6,000.00	02/24/2022		Individual	Q				
0	\$500.00	02/22/2022		Individual	Q				
0	\$5,000.00	01/27/2022		Individual	Q				
0	\$1,000.00	01/07/2022		Individual	Q				
	Continue Cancel Help for this Step								



# Step 2 of 4 | Return ACH Payment

- 1. Enter the full or partial amount you want to return.
- 2. Select the Return Reason.
- 3. Enter the Return Reference Number (e.g., the ACH Trace Number from the Payment Request Status Inquiry).
- 4. Click Continue.

Step 2 of 4 Enter Return Payment Amount								
Enter the following :								
Recipient Organization :	198.5							
Agency Location Code/Region :	NO SURACE OF AN	5 1 A - 1 A						
Account ID	Account Status	Payment Amount	* Return Amount	* Return Reason	* Return Reference Number	View Banking Data		
	Open	\$1,000.00		Select V		Q		
*Asterisk denotes required field.				Other Duplicate Payment Requested Incorrect ASAP Account Used Incorrect Amount Drawn Autil Disallowances				
			Continue Cancel	Help for this Step				



### **Payment Request Status Inquiry**

ASAP.gov Artometed Standard Application for Programs		Payment Request Status Inquiry			
ALC/Region:	Agency Short Name:		Recipient ID:	Recipient Short Name:	
Account ID:	Request Ref Number:		2923419 From Date:	Lemon LLC To Date: 05/24/2023	
Payment Request Status: All				05/24/2025	
Inquiry Results:					
User ID of Request Initiator: T Petty					Actual Settlement Date: 11/15/2022
Payment Request Status: Sent and acknowledged	i				
Agency Location Code/Region:	Agency Short Name: Current Available Balance:		ance:		
17008712	NAVY TEST		\$989,289.94		
Recipient Organization ID:	Recipient Short N	lame:	Request Date & Time		
2923419	Lemon LLC		11/15/2022 11:15:028	3	
mber:	ACH Trace Numb	er:	ASAP Sequence Num	per:	
1	517368200000 <mark>1</mark>		11/15/2022 T Petty 00	0001 000001	
	ACH Cycle Numb	er:	Funds IMAD:		
11/15/2022	А				
DFI ABA Number:	DFI Short Name:		Bank Account Number:		
	COMERICA SCO V	/LY			
Further Credit ABA:	Further Credit Sh	ort Name:	Date/Time Sent for Review:		
00000000	Not Found				
Agency Action:	User ID of Agenc	y Reviewer:	Date/Time of Agency	Action:	
Agency Account ID	Requestor Reference Number	Payment Request Status	Requested Amount	Remittance Code	Remittance Amount
LEMON LLC		Sent and acknowledged	\$100.0	)	
			1		



## Step 3 of 4 | Return ACH Payment

- 1. Review the Return Payment Amount.
- 2. Review the Return Reason.
- 3. Review the Return Reference Number.
- 4. Click Submit.

Step 3 of 4 Review Return Payment Amount						
nter the following :						
ecipient Organization	S. 1996. 201					
gency Location Code/Region :	AND STREET COLOR	6571.A-0				
account ID	Account Status	Payment Amount	* Return Amount	* Return Reason	* Return Reference Number	View Banking Data
	Open	\$1,000.00	1,000.00	Incorrect Amount Drawn	Test	Q
Asterisk denotes required field.						
			Submit Cance	Help for this		



### Step 3 of 4 (continued) | Return ACH Payment

- 1. Enter your First Name.
- 2. Enter your Last Name.
- 3. Enter your Job Title without numbers, characters and spaces.
- 4. Click I Agree.

Page 25

	Step 3 of 4 continued ACH Debit Agreement		
	ACH Debit Transaction Informa	tion	
	Bank ABA Number	-	
	Bank Account Number	-	
	Debit Amount	\$1,000.00	
	Requested Settlement Date	404/19/2022	J
By entering your name and title below and clicking 'I Agree", you are authorizin the specified amount for credit to Treasury's account. Such authorization is lim authorized to bind your organization, or the entity whom you are representing, t	Ig the U.S.Department of the Treasury, Financial Management Service (Treasurited to this debit transaction for the amount specified. By clicking "I Agree" yo to the terms of this authorization and do so.  * First Name : * Last Name * Job Title :	ry) to originate an Automated Clearing House (AC) w acknowledge this transaction is governed by Tr	I) debit to your organization's Financial Institution account identified above in easury regulations governing participation in the ACH Network, and that you are
	*Asterisk denotes required field.		
	TAgree Cancel Help	Kor Kula Nap	



# Step 4 of 4 | Return ACH Payment

- 1. Review the Confirmation.
- 2. Click Printer Friendly to obtain PDF of the confirmation.

	ACH Debi	t Transaction Information		
Bank ABA Nun	nber :	0.00.00.00.00.00		
Bank Account	Number :	0005873930623		
Debit Amount :		\$1,000.00		
Return Reason	:	Incorrect Amount Drawn		
Return Referer	nce Number :	Test		
Return Reques	t Date :	04/18/2022		
Requested Set	tlement Date :	04/19/2022		
Availability Dat	te:	04/21/2022		
	Recipient Organization :  Recipient Organization :  Recipient Organization :  Agency Location Code/Region :  Account ID	Return Amount		



### How a POC Adds Officials -

#### **Enrollments > Add Officials**

Home Enrollments Payment A Requests Fu	gency Reports Inquiries	List of Officials
Add Banking Information Add Officials Add Users and Roles	Enrolled Organization	Point of Contact
Create SF-425 Modify My Information Modify Recipient Organization		Head of Organization
Modify/Delete Banking Data Modify/Delete Officials		Financial Official
Replace Head Of Organization		Authorizing Official



### How an AO Adds Users and Roles -

#### **Enrollments > Add Users and Roles**

Home	Enrollments Payment Requests Fu	Agency Reports Inquiries	List of Users
	Add Banking Information Add Officials Add Users and Roles Create SF-425	Enrolled Organization	Payment Requestor
	Modify My Information Modify Recipient Organization Information		Inquirer Only
_	Modify/Delete Banking Data Modify/Delete Officials Modify/Delete Users and Roles Replace Head Of Organization		



# Top 10 Inquires/Reports

Name	Purpose
1. Recipient Organization Inquiry	Obtain your Recipient ID
2. Recipient Enrollment Status Inquiry	Obtain your enrollment status
3. Federal Agency User Inquiry	Obtain your ALC/Region
4. Authorization Transaction Detail Inquiry	Recent history of agency authorizations
5. Payment Request Status Inquiry	Recent history of your payment requests
6. Account Balance Inquiry	Obtain list of your accounts
7. Account Profile Inquiry	Obtain your account settings
8. Account Statement Inquiry	Recent history of account transactions
9. Account Settlement Report	Complete history of account transactions
10. Accounts with End Dates Report	Obtain list of account's end dates



### **Account Balance Inquiry**

		SENSITIVE BUT UNCLASSIFIED	
ASAP.gov		Account Balance Inquiry	Date: 12/21/2022 Time: 10:54 AM
ALC/Region:	Agency Short Name: NAVY TEST	Account ID: N/A	
Recipient ID:	Requestor ID: N/A	Account Status: All	As of Date: N/A

Inquiry Results:

Recipient	Short Name	Account ID	Cumulative Authorizations	Cumulative Draws/RP/BE	Current Available Balance	
	Lemon LLC	ACCOUNTTEST-04292022	\$0.00	\$0.00		\$0.00
	Lemon LLC	ACCOUNTTEST-12202021	\$2,000.00	-\$990.00		\$1,010.00
	Lemon LLC	ACCTTEST-04292022	\$0.00	\$0.00	/	\$0.00
	Lemon LLC	LEMON LLC	\$1,000,000.00	-\$11,710.06	· · · · · · · · · · · · · · · · · · ·	\$988,289.94
		7	fotals: \$1,002,000.00	-\$12,700.06		\$989,299.94

1 of 1

SENSITIVE BUT UNCLASSIFIED



### **Account Profile Inquiry**

ASAP.gov	Account Pr	ofile Inquiry Date: 12/21/202 Time: 10:57 AP
ALC/Region:	Agency Short Name: NAVY TEST Recipient Short Name:	Account ID: LEMON LLC
Inquiry Results	Lemon LLC	
inden i mesenes:		
ACCOUNT DETAILS		GRANT DETAILS
Requestor ID		Grant : Yes
Account ID	LEMON LLC	Federal Award
Account Description	LEMON LLC TEST	Identification Number
1031/LOC Account	No	(FAIN) :
Account Type	Regular Account	CFDA Number :
Group ID	The game and the second	Total Estimated Grant Amount 1 50.00
Control Account	No	- Pendent - proc
Account Gatus		AGENCY PAYMENT REVIEW
Indicator	Open	Agency Review : Yes
Available Balance	\$988,289,94	Investigia Amount : 52,500,00
Create Date	01/07/2022	Reason for Review : I WANT TO REVIEW OVER \$2500
Bario Data	01/01/2020	
Desformance Desied	02/02/2020	DRAW AMOUNTS
End Date	12/31/2022	Max Total Draw Amount :
End Date	01/29/2023	Max Daily Draw Amount :
TAS Distribution		Max Monthly Draw Amount :
Method	Percentage by Account	Max Quarterly Draw Amount : \$10,000.00
Allow Book Entry		
Adjustment	Yes	AUTOMATED AUTHORIZATION RENEWALS
Allow Warehoused		Authorized Renewal
Payments :	Yes	Amount : \$0.00
CMIA Indicator	No	Certified Date :
		Renewal Frequency :
CUMULATIVE AUTHOR	ZATIONS	Pending Renewal
Cumulative Authorized	di 000.000.00	Frequency :
Amount	\$1,000,000.00	Pending Automated Beneval Around + 5000
Cumulative Authorized		Relievent Australie - Australi
Annual Reset Month		Postevit reset: quarter : Postevit refere : biologi
Annual Reset Month :		MERANDARY CONTRACTOR



#### Page 31

### **New Login Process**

- Recipient organization users are now required to register, enable multifactor authentication (MFA), and validate their identity with **ID.me** to support Presidential, OMB and Treasury requirements.
- Recipient organization users will not be able to log into ASAP.gov until they add MFA to their logins.

Note: User IDs and Passwords are no longer accepted.





### New Login Process for Recipients



\*If you have an existing ID.me account, you will first need to login to your account and update your primary email address to match your ASAP.gov email.



### ASAP Multi-factor Authentication (MFA) – ID.me

### If you already have an ID.me account:

- 1. Login to ID.me using your email and password.
- Under Profile > Email, add your ASAP email address as a secondary email.
- Once verified, you will need to make this email the primary email in your ID.me account. Detailed instructions are located here:
   <a href="https://help.id.me/hc/en-us/articles/360011500573-Changing-your-account-email-address#change-your-primary-email-address">https://help.id.me/hc/en-us/articles/360011500573-Changing-your-account-email-address#change-your-primary-email-address</a>

### To add MFA to your login:

- Click the drop-down menu next to your name to select "My Account". Next, click the "Sign In & Security" tab.
- 2. Select "Security". There, you will be shown the various MFA options.
- 3. Select "Set up" to add a new MFA method and follow the steps to enable that MFA method.





### ASAP Multi-factor Authentication (MFA) – ID.me

- If you do <u>not</u> already have an ID.me account:
  - From the ID.me webpage, click on 'Sign In' and then 'Create an ID.me account.'
  - Enter the email associated with your ASAP account, a password, then select "Create account."
  - 3. Follow all the steps in ID.me to create your account and validate your identity.
    - This includes setting up multifactor authentication and uploading identity documents as well as taking a selfie to verify your identity.

	ID.me	
	Sign in to ID.me	
	New to ID.me?	
Email		
Entery	our email address	
assword	1	
Enter p	password	
	Sign in	



### ASAP Multi-factor Authentication (MFA) – ID.me

- The final step is to validate your identity. Follow the ID.me instructions and make sure all information is accurate and complete. If you have any issues, select "Help Center" at the top right of your ID.me account.
- Once you have successfully registered, enabled multi-factor authentication, and validated the identity for your ID.me account, you will either be immediately directed to ASAP.gov.
- Or you will receive a message that "an entitlement request has been submitted" (see screenshot below) and you will need to wait for an ASAP team member to approve your request before you can log into ASAP.gov.





## How to Change your ID.me Password

- Sign into your ID.me account using your current MFA method.
- Navigate to "My Account" at the top right of your ID.me page.



• Select "Sign In and Security."



• Select "Password."



- Enter your current password. Enter your new password (twice).
- Select "Save."

For additional information on changing your ID.me password, please see ID.me's help page at: <u>https://help.id.me/hc/en-</u> <u>us/articles/202087724-How-to-reset-your-ID-me-password</u>



### How to Review Existing Banking Info and Banking Changes

- To view your organization's Banking data, please follow the steps below:
- Log into ASAP.gov via ID.me.



• Navigate to "Inquiries" and select "Banking Data Inquiry" from the available drop-down.

ASAP								
forme	Home	Enrollments Pay Reg	ment Agency Juests Functions	Reports	Inquiries	Help	Log Off	

 The inquiry search page will then populate.
 Enter your search information here and click on "Run Report:

Run ASAP Report: Banking Data Inquiry	
Enter Search Terms	
Enter one or more of the following to select Recipient Organization *	
ALC/Region	
Select ALC/Region	
UEI	
12 alphanumeric characters	
EIN	
9 digits	
Recipient ID	
7 digits	
Recipient Organization *	
Report Format *	
Select an output format	~
Run Report Clear	



### How to Review Existing Banking Info and Banking Changes, cont.

• The banking data for your Recipient Organization will then be displayed (example below):

ASAP.gov		Banking Data Inquiry		
Recipient ID:	Recipient Name:		UEI:	EIN:
inquiry Results:				
	ABA/RTN:	Account #:		
Active for:				
Account Title: ACH ACCOUNT	Account Type: Checking	Payment Method: ACH/FED/MIRE	Further Credit ABA: N/A	
Financial Institution Official Name:	Financial Institution Official Email:	Financial Institution Official Telephone Number:	Notification of Change R	leceived from Financial Institution



# How to Delete Invalid Banking Data

- Only Financial Officials (FO) can make changes to your organization's banking data. To make those changes, such as deleting invalid banking data, making changes to existing banking data, etc., please follow the steps below:
- Log into ASAP.gov via ID.me.



 Navigate to "Enrollments" and select "Modify/Delete Banking Data" from the available drop-down.



• The Banking Data page will then populate. *Proceed through the steps of modifying/deleting banking data.* 



### Additional Tips to Assist in Preventing Fraud

### **Misspellings and Unknown links**



PAY ATTENTION TO NOTIFICATIONS, EMAILS, ETC. THAT CONTAIN MISSPELLED WORDS AND/OR HAVE GRAMMATICAL ERRORS. THIS IS A RED FLAG THAT THE ENTITY CONTACTING YOU IS A FRAUDSTER. DO NOT CLICK ON ANY LINKS FROM AN UNVERIFIED SOURCE. IF YOU ARE UNCERTAIN WHETHER THE COMMUNICATION YOU RECEIVED DID, IN FACT, COME FROM ASAP.GOV OR ID.ME, PLEASE CONTACT THOSE TWO BUSINESSES TO VERIFY THE VALIDITY OF THE SOURCE AND THE INFORMATION CONTAINED WITHIN.

### <u>3rd party / Social Media logins</u>

ID.me offers a 3<sup>rd</sup> party and/or social media login as a part of its login process. As a security best practice, we recommend that you **do not** select this option. Utilizing this feature opens your account to another line of potential scammers.



# Helpful Links

• ID.me Help Center:

https://help.id.me/hc/en-us

ASAP.gov FAQs for ID.me:

https://fiscal.treasury.gov/asap/caia.html

 Complete Guide to Registering a New Account with ID.me:

https://fiscal.treasury.gov/files/asap/ID-me-Guide-for-Recipient-Organizationsto-Register-and-Enable-Multi-factor-Authentication.pdf



### Still need assistance?

 If you need additional assistance throughout the payment request process, you can search our "Payments" help section on ASAP.gov.





### **Upcoming Webinars**

2025 Event Calendar	Туре	Date	Time (EST)
ASAP.gov: Federal Agency Training	Webinar	March 5th	2 PM
ASAP.gov: How to Enroll	Webinar	March 12th	2 PM
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